



Meet Susan



about Susan

"Hi, my name is Susan and I am a member of 2 self advocacy groups, **Reinforce** and **Positive Powerful Parents**.

The story I want to tell you is when the *Metro rail* people started to build the new tunnel in Swanston Street next to Ross House in Melbourne.

Flinders Lane and one of the laneways was blocked off to pedestrians with no warning.

I made contact with one of *Reinforces* friends, Peter Whelan who is the Metro Access Worker for Melbourne City Council. I asked him if he knew anything about it and he didn't.

He helped me by contacting the footpath people at the Council and they came to check if the people who were blocking the path had a permit. They did not have a permit, so they got a warning to move on but they ignored it. The Council ended up fining them and after that they cleared the path.

It is important that you find people the people you can trust like Peter, who can take your concerns seriously and to the right people to make things happen."

